WARRANTY

WARRANTY TERMS & CONDITIONS

This Warranty is between Killer Image Pty Ltd and the user of Killer Image products, applications & installations.

Killer Image warranty applied to only vehicles that product, application & installation has been purchased and invoiced from Killer Image in Australia for the duration of the warranty period.

This warranty will only be valid for the duration period of the original purchaser, and will not roll over if any vehicle has been sold to a new owner.

1. WARRANTY FOR WRAP FILM

1.1 FILM PERIOD

Warranty period for the film applied is 5 year for vertical surfaced and 1 year on Horizontal surfaced from the invoiced date, this is based on the products advise for the Asia Pacific Region

NOTE: Vertical & Horizontal surfaced may cross over into each other across the vehicle eg. some Horizontal surfaces may finish with vertical top edges etc.

1.2 INSTALLATION WARRANTY

Killer Image's installation warranty period is 4 weeks from the installation date. This does not cover and damaged caused from hand washing, high pressure hose, neglect and third party

The Warranty period is limited to 4 weeks as we are unable to monitor the film once the product had been handed over and becomes your responsibility, if the vinyl is to lift or fail from installation, this will happen in this 4 week period

1.4 LIMITATIONS OF LIABILITY

Killer Image reserves the right to reject any claim where the representatives cannot identify a specific cause of failure due to incorrect application or proof that the film was purchased from Killer Image. Killer Image reserves the right to investigate and perform extensive testing on any warranty claims.

Killer Image is not Liable in any way for any economical or property damage except where Killer Image is in breach of the guarantees provided to the Purchaser.

1.3 WARRANTED DURABILITY

1. This warranty DOES NOT cover film that is modified or damaged through the following: Improper Storage, misuse, accidents and neglect of the product by any persons.

2. Weathering effect of material over time are considered "normal wear". Killer Image warrants that at the end of the 12 month warranty period that it will still be commercially acceptable

1.3 WARRANTY DOES NOT COVER

- *Reasonable fading or wear and tear over time*
- *Damage that consist of, scratches, fading or loss of sheen due aggressive cleaning*
- *External damage caused by animal scratching, weather damage, dry spotting by hard water, exposure to salt and not being washed properly.*
- *Damage to the vehicles original substrate or finish eg: rust, bare metal, primed surface, flaking paint or clear stopping the film from adhesion.*
- *Damage to the vehicle upon removal of existing vinyls eg: peeling paint, clear etc*
- *Transfer of wrap warranty to a new vehicle owner.*
- *Failure to comply with the cleaning and maintenance advised.*
- *A difference between original paint and exposed paint once wrap is removed that were covered by the film*

1.5 WARRANTY CLAIMS

All Warranty Claims are to be made via email consisting of the following: Photos, documentation of purchase to assist with any claim to be made with the supplier and to be emailed to info@killerimage.com.au.

1.6 WORKMANSHIP

Killer Image installers are all trained and certified. We are confident offering workmanship guarantee. If the service provided is defective due to poor workmanship, we will rectify or replace the product in question.